

President's Message

Enhancing Public Trust in the Digital Age

The theme of this year's Public Sector Internal Audit Conference, "Enhancing Public Trust in the Digital Age" on 25 April focuses on the opportunities presented to internal audit (IA) to transform its assurance model to deliver increased value to the agencies and promote trust in a digital environment.

The increasing digitalisation of services and Singapore's Smart Nation initiatives are helping the IA profession to rethink public service delivery models and effectively seize opportunities and manage associated risks. It is crucial for organisational leaders to manage change. To lead change is to embrace the digital agenda. Technological innovation provides opportunities for us to leverage on data for trends and insights to promote good governance and deliver enhanced assurance. Like the private sector, the public sector is not immune to cyber attacks and malicious use of data. Public sector internal auditors have a role to play in ensuring processes and systems are robust and compliant. The work that internal auditors perform helps to improve the agency's governance, controls and operational performance. As IA is uniquely positioned to influence behaviour, we help to engender a strong risk and control environment.

This conference brings together industry thought leaders and internal audit practitioners to share their insights on ways in which IA teams can enhance trust in an environment of change. Participants can look forward to a combination of technical and leadership topics, including:

- Key Challenges Facing the Public Sector in 2019 and Beyond
- Detecting and Investigating Fraud Against Government Assistance Schemes
- Securing your Digitised Assets
- Delivering Winning Audits
- Keeping your Edge in the Evolving Public Sector Landscape
- Communicating with Emotional Intelligence for Effective Influence

Register <u>here</u> now. I look forward to meeting new and old friends at the conference.

Yours sincerely
Tan Boon Yen, CIA, CRMA
President
The Institute of Internal Auditors Singapore